reading plus®

# Reading Plus® Whitelisting Requirements

For networks using Firewalls, Proxies, or Content Filtering.

If your network uses a firewall to control web traffic or content filtering, your network administrator or school technician will need to whitelist the domains for Reading Plus®. This is to ensure that filtering and caching services are not filtering the Reading Plus® website out, which can affect the program's performance and presentation quality.

If you can whitelist a **wildcard domain**, use: *.readingplus.com and *.digicert.com

If not a wildcard domain then you must specify using **Fully Qualified Domain Names (FQDNs),** please whitelist:

student.readingplus.com
teacher.readingplus.com
educator.readingplus.com
login.readingplus.com
valkyrie.readingplus.com
sso.readingplus.com
resource.readingplus.com
media.readingplus.com
content-media.readingplus.com
learn.readingplus.com
www.readingplus.com
content.readingplus.com
teachersupport.readingplus.com
digicert.com
gk092jsd213.readingplus.com
gk298sdj50.readingplus.com

If you are running the program through a proxy server, and you are experiencing issues with freezing and loading, we highly recommend whitelisting Reading Plus (see above). You may try to remove the proxy permanently or just temporarily to identify the problem.

We are always here to help. If you have any additional questions please contact our Support Team on 0191 389 6078.